

Newtek Business Services Corp. NASDAQ: NEWT

First Quarter 2018
Financial Results Conference Call
May 3, 2018 8:30 am ET

Hosted by:
Barry Sloane, CEO & President Jennifer Eddelson, EVP & CAO

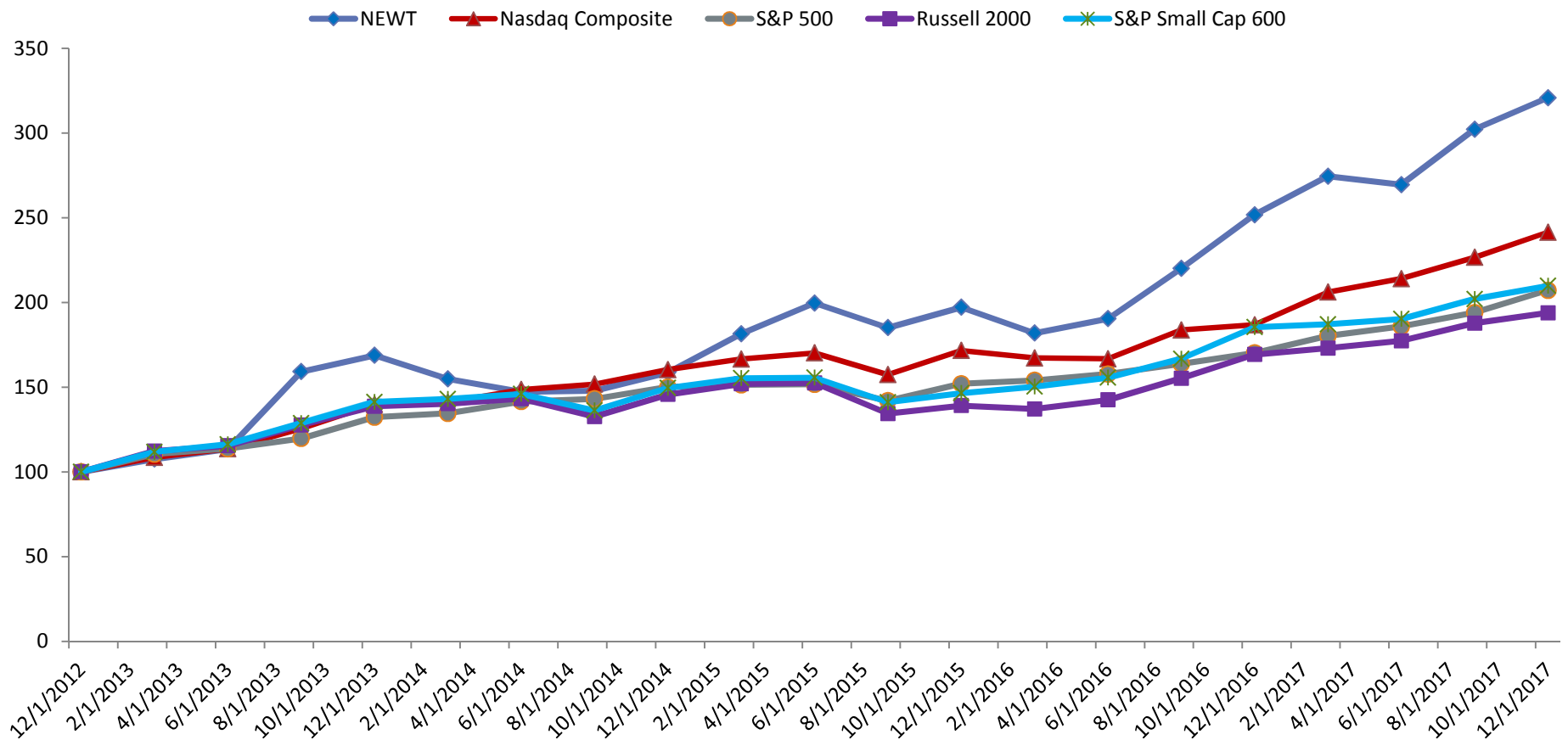
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Note Regarding Forward-Looking Statements

The matters discussed in this Presentation, as well as in future oral and written statements by management of Newtek Business Services Corp., that are forward-looking statements are based on current management expectations that involve substantial risks and uncertainties which could cause actual results to differ materially from the results expressed in, or implied by, these forward-looking statements. Forward-looking statements relate to future events or our future financial performance. We generally identify forward-looking statements by terminology such as “may,” “will,” “should,” “expects,” “plans,” “anticipates,” “could,” “intends,” “target,” “projects,” “contemplates,” “believes,” “estimates,” “predicts,” “potential” or “continue” or the negative of these terms or other similar expressions. Important assumptions include our ability to originate new investments, achieve certain margins and levels of profitability, the availability of additional capital, and the ability to maintain certain debt to asset ratios. In light of these and other uncertainties, the inclusion of a projection or forward-looking statement in this Presentation should not be regarded as a representation by us that our plans or objectives will be achieved. The forward-looking statements contained in this Presentation include statements as to: our future operating results; our business prospects and the prospects of our prospective portfolio companies; the impact of investments that we expect to make; our informal relationships with third parties; the dependence of our future success on the general economy and its impact on the industries in which we invest; our ability to access debt markets and equity markets; the ability of our portfolio companies to achieve their objectives; our expected financings and investments; our regulatory structure and tax status; our ability to operate as a BDC and a RIC; the adequacy of our cash resources and working capital; the timing of cash flows, if any, from the operations of our portfolio companies; the timing, form and amount of any dividend distributions; the impact of fluctuations in interest rates on our business; the valuation of any investments in portfolio companies, particularly those having no liquid trading market; and our ability to recover unrealized losses. The following discussion should be read in conjunction with our consolidated financial statements and related notes and other financial information appearing in our quarterly and annual reports filed with the U.S. Securities and Exchange Commission.

Newtek's Historical Stock Performance

- As of December 31, 2017, including reinvested dividends in NEWT:
 - Newtek's 5-year total return was **220.9%**
 - Newtek's 3-year total return was **102.2%**
 - Newtek's 1-year total return was **27.5%**
- Newtek's total return year to date through March 31, 2018, including reinvested dividends, was (0.11%)



*Note: Total returns as per Bloomberg. Newtek converted to a business development company in November 2014, and therefore the 5-year total return includes pre-BDC returns. Historical performance is not indicative of future performance.

Why Adjusted Net Investment Income Increased 10%: First Quarter of 2018 vs First Quarter of 2017



- Significant growth in loan referral volume
- Significant improvement in our ability to process loans utilizing our proprietary technology
- Significant growth in interest income in a rising rate environment with a floating rate loan portfolio, net of effects of additional interest expense incurred on outstanding bonds for 30 days until redemption occurred
- Stable government-guaranteed loan pricing along with an increase in guaranteed loan sales quarter over quarter
- Steady performance and growth in payments business

Why Newtek Exceeded Analysts' First Quarter 2018 Consensus Estimates



- Historically, our annual cash dividends paid have been between 90% to 100% of taxable income. We anticipate our annual dividend payout to continue to be between 90% to 100% of our taxable income, with the goal of 95%, the midpoint of the range
- We encourage the investment community to view the dividend on an annual basis rather than a quarterly basis due to potential quarterly fluctuations that can occur with our business
- Newtek is one of the few publicly traded BDCs that trades at a premium to NAV
- Our business model is distinct in the BDC space and therefore often times misunderstood, however as we have gained increased recognition in the market, we believe our business model and its advantages have become clearer to the investment community
- We have realized steady strong performance during our almost 3.5 year tenure as a BDC
- We are growing our dividend and NAV while reinvesting excess cash flow in:
 - Technology
 - People
 - Security and operations
- Our developing portfolio companies are equity options in our business model that:
 - Create inexpensive business referrals
 - A futuristic ability to use artificial intelligence
 - An ability to cross market and cross sell multiple products into our existing client base

Significance of Legislative Changes for BDCs

- New Section 61(a)(2) of the Investment Company Act of 1940, as amended by The Small Business Credit Availability Act (formerly the BDC Leverage Bill)
 - Allows BDCs to increase leverage from 1:1 to 2:1
- Acquired Funds and Expenses (“AFFE”)
 - Inclusion of AFFE for 1940 Act companies has resulted in exclusion from Russell and S&P Indices
 - SEC could exclude BDCs from AFFE with regulatory action, which could increase institutional investor interest
 - Expense ratio calculation makes it difficult for mutual funds to invest in BDCs
 - BDCs potentially could be re-indexed
- New Tax Law
 - Improves cash flow for some of our business clients by approximately 15%-30%

First Quarter 2018 Financial Highlights

- Net investment loss of \$(2.8) million, or \$(0.15) per share, for the three months ended March 31, 2018, compared to a net investment loss of \$(2.1) million, or \$(0.13) per share, for the three months ended March 31, 2017
- **ANII of \$8.1 million, or \$0.44 per share, for the three months ended March 31, 2018; an increase of 10.0% on a per share basis compared to ANII of \$6.5 million, or \$0.40 per share, for the three months ended March 31, 2017**
 - **Beat analysts' ANII consensus estimates by \$0.05¹per share**
- Net asset value ("NAV") of \$279.3 million, or \$15.05 per share, at March 31, 2018; an increase of 5.2% over NAV of \$14.31 per share at March 31, 2017 and a decrease of 0.20% over NAV of \$15.08 per share at December 31, 2017
 - The Company recorded a loss on extinguishment of debt during the first quarter of 2018 to recognize the balance of unamortized deferred financing costs related to its 7.00% Notes due 2021 (NASDAQ: NEWTL), which were redeemed on March 23, 2018. This adjustment reduced the Company's NAV at March 31, 2018 by approximately \$0.06 per share
- Debt-to-equity ratio of 91.7% at March 31, 2018
 - As of March 31, 2018, proforma debt-to-equity ratio was 83.1% as a result of balance sheet reduction due to post March 31, 2018 settlement of government-guaranteed loans sold prior to March 31, 2018 (see slide 7 for detail)
- Total investment portfolio increased by 3.0% to \$470.2 million at March 31, 2018, from \$456.7 million at December 31, 2017
- Total investment income of \$11.1 million for the three months ended March 31, 2018; an increase of 23.1% over total investment income of \$9.0 million for the three months ended March 31, 2017

*See page 34 for definition of ANII ¹Analyst consensus estimates as per Bloomberg on April 30, 2018

Debt-to-Equity Ratio Explanation

| Newtek Business Services Corp. and Subsidiaries Debt-to-Equity Ratio, actual as of March 31, 2018 | |
|--|--------------|
| Actual Debt-to-Equity Ratio at March 31, 2018: | |
| Total senior debt | \$ 256,065 |
| Total equity | \$ 279,272 |
| Debt-to-Equity ratio - actual at March 31, 2018 | <u>91.7%</u> |

- Newtek funds both the unguaranteed and guaranteed portions of loans through its credit facility. The guaranteed portions of its SBA 7(a) loans are levered until the loans are sold and settled, typically within 10-14 days of origination
- Based on timing of when loans are sold and settled, the debt-to-equity ratio will fluctuate
- As of March 31, 2018, there were approximately \$29.8 million of loans sold pending settlement (broker receivable) against our line of credit

| Newtek Business Services Corp. and Subsidiaries Debt-to-Equity Ratio - proforma at March 31, 2018 | |
|--|------------------|
| <i>(in thousands):</i> | |
| Broker receivable, including premium income receivable | \$ 29,833 |
| Less: premium income included in broker receivable | <u>(3,142)</u> |
| Broker receivable | 26,691 |
| 90% advance rate on SBA guaranteed non-affiliate portions of loans sold, not settled | \$ <u>24,022</u> |

| | |
|---|-------------------|
| Proforma debt adjustments: | |
| Total Senior Debt as of March 31, 2018 | \$ 256,065 |
| Proforma adjustment for broker receivable as of March 31, 2018, as calculated above | <u>(24,022)</u> |
| Total proforma debt at March 31, 2018 | \$ <u>232,043</u> |

| | |
|---|--------------|
| Proforma Debt-to-Equity Ratio at March 31, 2018: | |
| Total proforma debt | \$ 232,043 |
| Total equity | \$ 279,272 |
| Debt-to-Equity Ratio - proforma at March 31, 2018 | <u>83.1%</u> |

SBA 7(a) Lending

- Newtek Small Business Finance, LLC (“NSBF”) has a \$100.0 million revolving credit facility for SBA 7(a) loans with Capital One, National Association, (“Capital One”), and recently negotiated a 50 basis point rate reduction for guaranteed and unguaranteed loans
 - Subject to documentation, the rate for the unguaranteed loans will be Prime plus 25 basis points and the rate for the guaranteed loans will be Prime minus 75 basis points

SBA 504 Lending

- Newtek Business Lending, LLC (“NBL”), entered into letter of intent with Capital One for a new \$75.0 million SBA 504 credit facility with Capital One, with a \$75.0 million accordion feature to increase borrowing capacity to \$150 million, which will be available to a newly formed wholly owned portfolio company, NBL, to originate loans under the SBA 504 loan program
- Newtek Business Credit Solutions (“NBC”), a controlled portfolio company, increased its existing line of credit used to finance SBA 504 loans with Sterling Bank from \$25.0 million to \$40.0 million, subject to final documentation, which contains a \$60 million accordion feature to increase borrowing capacity to \$100.0 million

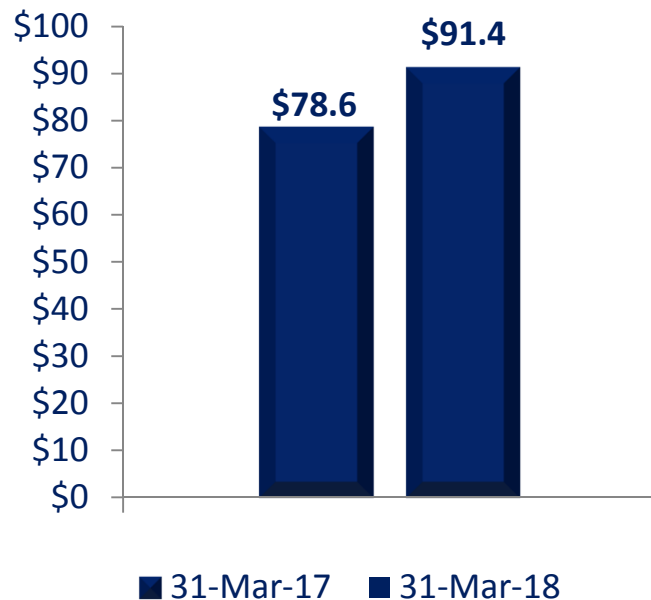
Inventory & Receivables

- Sterling Bank increased its credit facility to NBC for line of credit for inventory and account receivables line of credit from \$15.0 million to \$22.5 million

SBA 7(a) Loan Originations & Pipeline Comparisons

SBA 7(a) Loan Fundings Three Months Ended March 31, 2017 vs. 2018

\$ in millions



SBA 7(a) Loan Pipeline

| | <u>March 31,</u> <u>2018</u> | <u>March 31,</u> <u>2017</u> |
|----------------------------|---------------------------------|---------------------------------|
| Prequalified Loans | \$169,906,710 | \$172,518,578 |
| Loans In Underwriting | 111,850,226 | 49,226,500 |
| Approved Pending Closing | <u>70,969,300</u> | <u>44,634,000</u> |
| Total Loan Pipeline | <u>\$352,726,236</u> | <u>\$266,379,078</u> |

- For the three months ended March 31, 2018, SBA 7(a) loan fundings increased year over year by 16.2%
- For the three months ended March 31, 2018, total SBA 7(a) loan pipeline increased year over year by 32.4%

SBA 504 Loans Closed & Pipeline

- NBC closed \$3.9 million in SBA 504 loans for the three months ended March 31, 2018
- NBC forecasts closing between \$75 million to \$100 million of SBA 504 loans in 2018
- As of March 31, 2018, there were \$185.6 million of SBA 504 loans in the pipeline; an increase of 356% over the same period last year

| SBA 504 Loan Pipeline | | |
|----------------------------|---------------------------------|---------------------------------|
| | <u>March 31,</u> <u>2018</u> | <u>March 31,</u> <u>2017</u> |
| Prequalified Loans | \$117,115,804 | \$26,183,000 |
| Loans In Underwriting | 27,524,913 | 6,701,247 |
| Approved Pending Closing | <u>40,922,450</u> | <u>7,830,000</u> |
| Total Loan Pipeline | <u>\$185,563,167</u> | <u>\$40,714,247</u> |

First Quarter 2018 SBA Lending Highlights & 2018 Forecast



- NSBF funded \$91.4 million of SBA 7(a) loans during the three months ended March 31, 2018; an increase of 16.2% over \$78.6 million of SBA 7(a) loans funded for the three months ended March 31, 2017
- NSBF funded \$109.8 million SBA 7(a) loans year to date through April 30, 2018, which represents a 27.0% increase over the same period last year
- NSBF forecasts full year 2018 SBA 7(a) loan fundings of between \$465 million and \$485 million, which would represent an approximate 23% increase, at the midpoint of the range, over SBA 7(a) loan fundings for the twelve months ended December 31, 2017
- NBC a controlled portfolio company, closed \$3.9 million of SBA 504 loans for the three months ended March 31, 2018; an increase of 11.4% over \$3.5 million of SBA 504 loans closed for the three months ended March 31, 2017
- NBC funded \$4.0 million of SBA 504 loans for the three months ended March 31, 2018; an increase of 15.5% over \$3.5 million of SBA 504 loans funded for the three months ended March 31, 2017
- NBC forecasts full year 2018 SBA 504 loan closings of between \$75 million and \$100 million
- Despite the modest first quarter of SBA 504 loan origination growth, we are optimistic due to:
 - Growth in referral volume
 - Pipeline growth
 - Further establishing growth through our loan processing offices in Orlando, FL and Boca Raton, FL

Dividend Payments and 2018 Forecast

- The Company paid a first quarter 2018 cash dividend of \$0.40 per share on March 30, 2018 to shareholders of record as of March 20, 2018, which represents an 11.1% increase over the first quarter 2017 cash dividend of \$0.36 per share
- The Company forecasts paying an annual cash dividend of \$1.70¹ per share in 2018
 - Represents an increase of \$0.01 over the original 2018 annual cash dividend forecast of \$1.69 per share, which was issued on November 20, 2017
 - A 3.7% increase over the 2017 cash dividend of \$1.64 per share
- For the past three years as a BDC, our annual dividend payout has exceeded our initial annual dividend forecast:
 - 2016: Original annual dividend forecast of \$1.50 per share; paid \$1.53 per share
 - 2017: Original annual dividend forecast of \$1.57 per share; paid \$1.64 per share

¹ Amount and timing of dividends, if any, remain subject to the discretion of the Company's Board of Directors.

Newtek's Recent Debt Offering

- In February 2018, Newtek closed an underwritten public offering of \$57.5 million in aggregate principal amount of its 6.25% Notes Due 2023 (the "Notes")
- The Notes will mature on March 1, 2023 and may be redeemed in whole or in part at any time or from time to time at Newtek's option on or after March 1, 2020
- The Notes bear interest at a fixed rate of 6.25% per year payable quarterly beginning June 1, 2018
- The Notes trade on the Nasdaq Global Market under the trading symbol "NEWTI"
- The Notes have been assigned a rating of "A-" from Egan-Jones Ratings Co.
- Keefe, Bruyette & Woods, *A Stifel Company*, acted as the book-running manager for this offering. D.A. Davidson & Co., Compass Point Trading and Research, LLC, BB&T Capital Markets and Ladenburg Thalmann acted as co-managers
- The Company redeemed all \$40,250,000 in aggregate principal amount of its 7.00% Notes due 2021 (NASDAQ: NEWTL) on March 23, 2018 using the proceeds from this offering, replacing with lower-cost financing

Newtek Small Business Finance Overview:

SBA 7(a) Loans



- Currently the largest non-bank lender licensed by the SBA under the federal Section 7(a) loan program based on annual origination volume
- One of 14 Non-Bank SBA Government-Guaranteed Lender Licenses (new licenses are presently no longer being issued)
- 6th largest SBA 7(a) lender including banks¹ with PLP status
- National SBA 7(a) lender to small businesses since 2003; 15-year history of loan default frequency and severity statistics
- Issued 8 S&P-rated AA & A securitizations since 2010
- Small balance, industry and geographically diversified portfolio of 1,651 loans
 - Average loan size is approximately \$181K of average unguaranteed retained loan balance
- Floating rate at Prime plus 2.75% with no caps and quarterly rate adjust; currently equivalent to 7.50% cost to borrower
- No origination fees with 7- to 25-year amortization schedules; receiving a high-quality loan product
- Secondary market established for SBA 7(a) government-guaranteed loans for over 61 years and Newtek establishes liquidity for unguaranteed portions through securitizations

¹As of March 31, 2018

Growth in Loan Referrals

| Loan Referrals (\$ in millions) | | |
|---------------------------------|----------|-------------------------|
| Q1 2017 | Q1 2018 | Year-over-Year % Change |
| \$ 2,562 | \$ 4,788 | 86.9% |

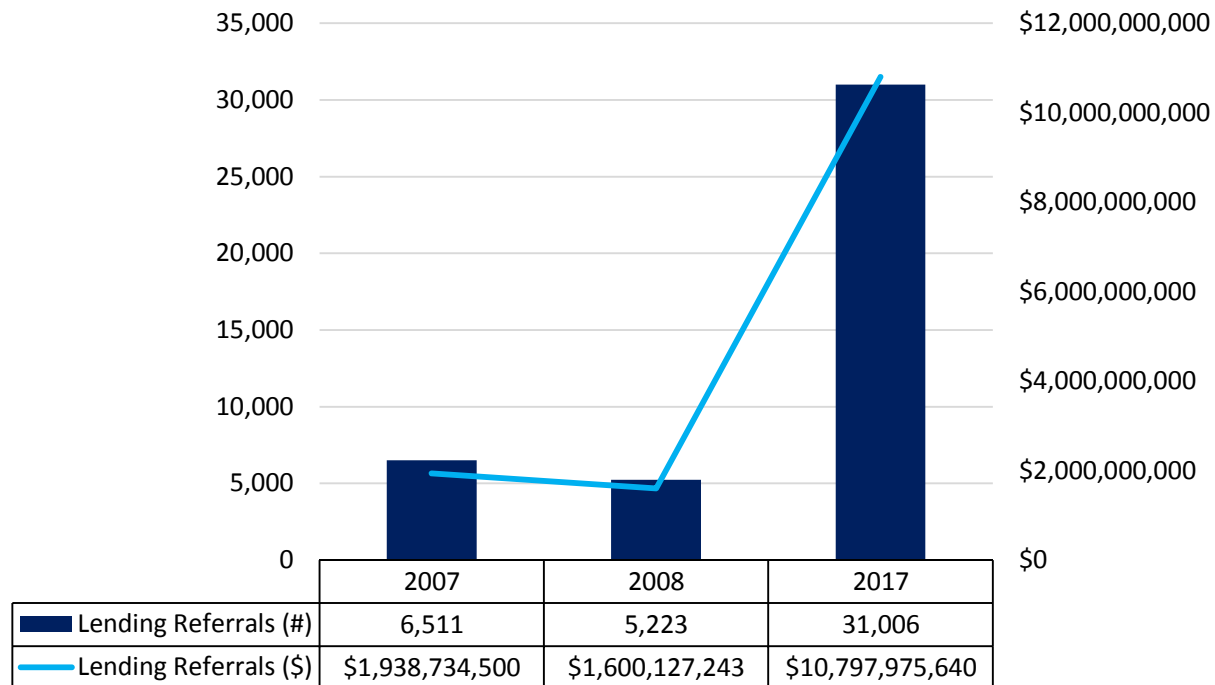
- Q1 2018 loan referrals were \$4.8 billion; a 86.9% year-over-year increase over \$2.6 billion in Q1 2017

| Loan Units Referred | | |
|---------------------|---------|-------------------------|
| Q1 2017 | Q1 2018 | Year-over-Year % Change |
| 4,269 | 17,729 | 315.3% |

- Q1 2018 loan units referred were 17,729; a 315.3% year-over-year increase over 4,269 in Q1 2017

NSBF Lending Referral Growth in Dollars & Units: 2007 vs. 2008 vs. 2017

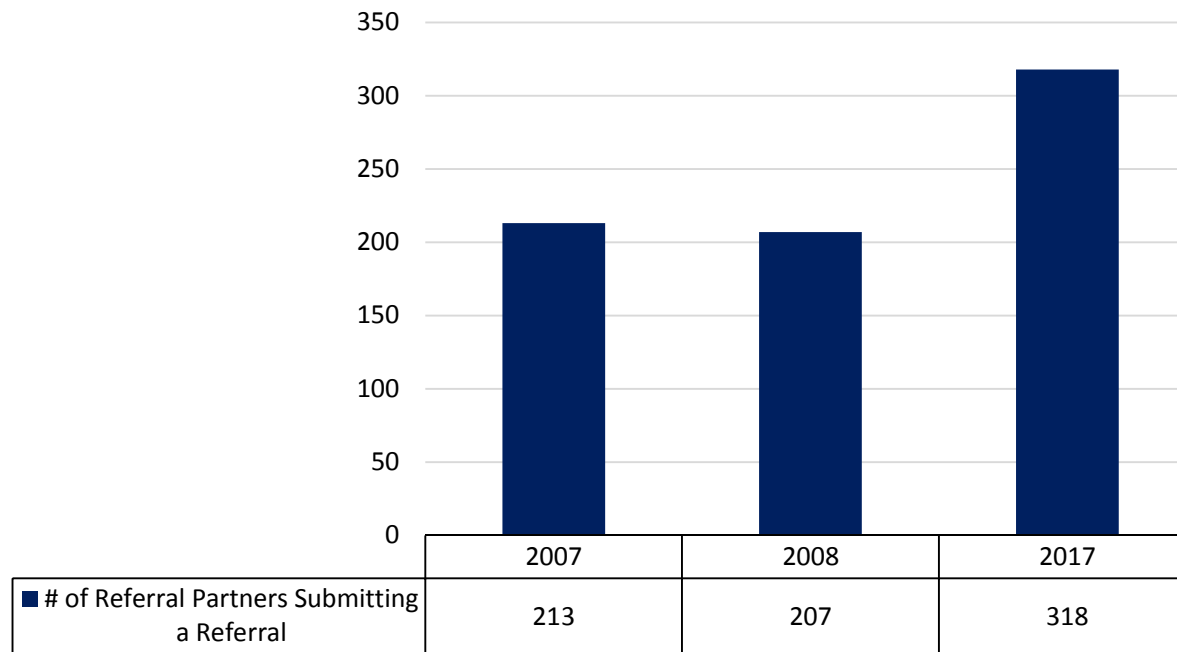
- The graph below represents SBA 7(a) loan referrals from all sources, in both dollars and units



- Lending referrals have increased significantly in both units (376%) and gross referral dollars (457%) over the past 10 years
- Referral growth year over year is broad based and not from any one particular referral source

NSBF Lending Referral Alliance Growth: 2007 vs. 2008 vs. 2017

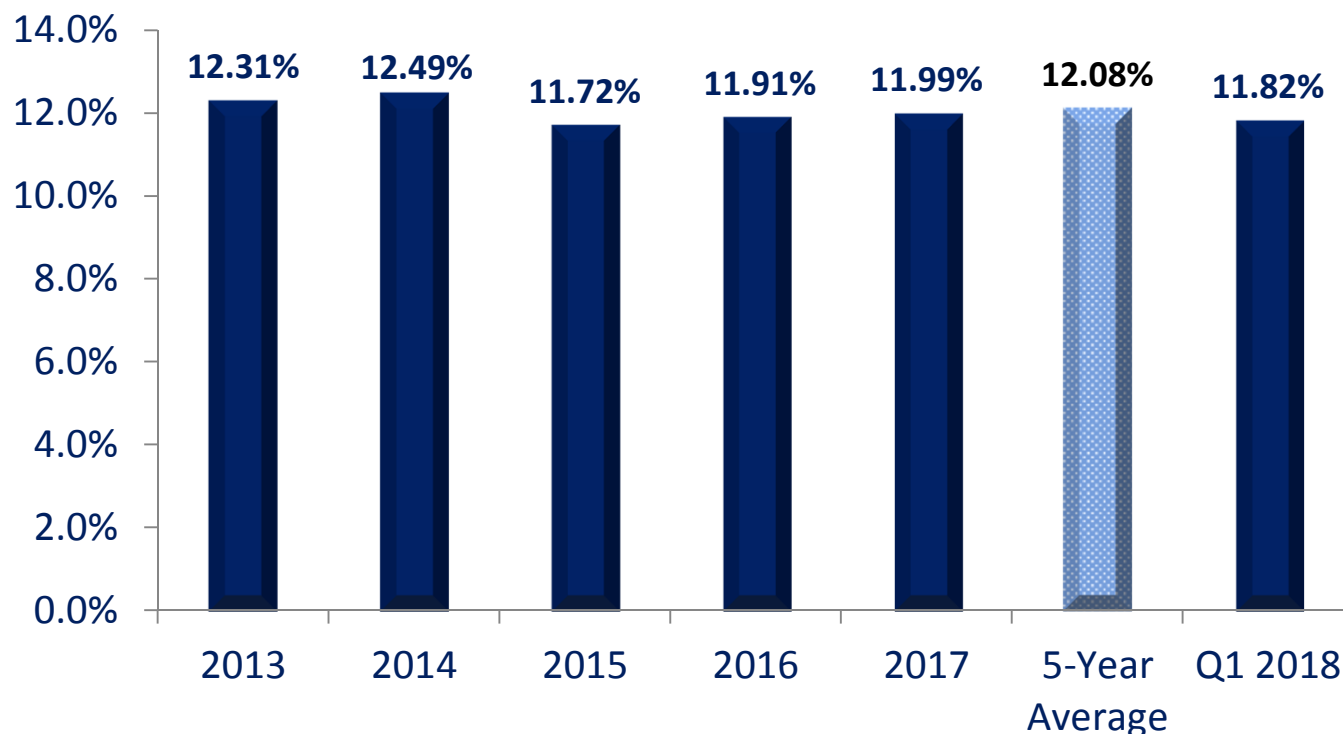
- The graph below represents SBA 7(a) loan referrals from all sources



- Lending referrals are primarily received from referral alliance partners
- During the 10-year period, referrals submitted by a referral partner increased by approximately 49%
- NSBF generates loan referrals from strategic relationships with referral partners, direct-to-business-owner messaging and existing client relationships

Average Net Premium From SBA Guaranteed Loan Sales

Net Premium Trends



- For the three months ended March 31, 2018, the net premium received on the sale of guaranteed portions of SBA loans was 11.82%
- The net premium decreased in Q1 2018 over full year 2017 as the weighted average maturity of loans sold during the first quarter of 2018 was 16.86 years compared to the weighted average maturity of 17.10 years for loans sold during 2017

Note: Post conversion to a BDC in November 2014, amounts are recorded as Net realized gains on non-affiliate investments in the consolidated statements of operations. Premiums above 10% are split 50/50 with the SBA as reflected above.

SBA 7(a) Loan Portfolio Performance

Cumulative SBA Non-Performing 7(a) Loan Portfolio as a Percentage of Total SBA 7(a) Loan Portfolio

| <i>(in thousands)</i> | <u>3/31/2015</u> | <u>3/31/2016</u> | <u>3/31/2017</u> | <u>3/31/2018</u> |
|--|------------------|------------------|------------------|------------------|
| SBA 7(a) Unguaranteed Non-Performing Investments, at amortized cost | \$ 9,014 | \$ 11,810 | \$ 15,320 | \$ 23,608 |
| Net Unrealized Depreciation on Non-Performing SBA 7(a) Loans | (3,799) | (5,094) | (7,170) | (11,940) |
| SBA 7(a) Unguaranteed Non-Performing Investments, at fair value | \$ 5,215 | \$ 6,716 | \$ 8,150 | \$ 11,668 |
| Total Outstanding Loan Portfolio - Fair Value | \$ 128,467 | \$ 166,761 | \$ 219,582 | \$ 290,938 |
| SBA 7(a) Non-Performing Loan Portfolio, at fair value, as a Percentage of Total Outstanding SBA 7(a) Loan Portfolio | 4.1% | 4.0% | 3.7% | 4.0% |

Realized Losses (Loan Charge Offs) as a Percentage of Average Outstanding 7(a) Loan Portfolio

| | <u>As of March 31, 2017</u> | <u>As of March 31, 2018</u> |
|---|-----------------------------|-----------------------------|
| Average 12-Month Outstanding Loan Balance | \$ 202,552,252 | \$ 264,200,081 |
| Charge Off Rolling 12 Months | \$ 898,557 | \$ 1,314,106 |
| Realized Losses (Loan Charge Offs) as a Percentage of Average Outstanding Loan Portfolio | 0.44% | 0.50% |

- Realized losses represent amounts charged off at the end of liquidation that had been previously written down through fair value depreciation adjustments

NSBF Collateral Type for Originations in: 2007 vs. 2008 vs. 2017

- Represents percentage of collateral type of loan originations in each of: 2007, 2008, and 2017
- Newtek seeks to secure all loans with business and personal assets until a loan is adequately secured or all available collateral is secured
- Most loans have a personal guaranty
- Real property assets tend to have better stability in liquidation values vs. other asset types which can depreciate in value with use i.e. machinery and equipment

Machinery and Equipment

| | # of Loans | Balance (\$) | % of Balance |
|------|------------|--------------|--------------|
| 2007 | 31 | 3,723,865 | 36.79% |
| 2008 | 18 | 2,027,900 | 30.64% |
| 2017 | 76 | 11,766,350 | 13.23% |

Commercial Real Estate

| | # of Loans | Balance (\$) | % of Balance |
|------|------------|--------------|--------------|
| 2007 | 21 | 2,960,395 | 29.25% |
| 2008 | 10 | 1,404,049 | 21.21% |
| 2017 | 195 | 44,944,643 | 50.52% |

Residential Real Estate

| | # of Loans | Balance (\$) | % of Balance |
|------|------------|--------------|--------------|
| 2007 | 55 | 2,550,375 | 25.20% |
| 2008 | 25 | 1,567,350 | 23.68% |
| 2017 | 97 | 8,795,435 | 9.89% |

NSBF Loan Purpose for Originations in: 2007 vs. 2008 vs. 2017

- Represents percentage of loan purpose of loan originations in each of: 2007, 2008, and 2017
- During underwriting, loans are classified into one of three categories based on their loan purpose
- Loans to existing business are often times debt refinance which reduces monthly debt payments increasing debt coverage or funding for new equipment, which is needed for business growth
- Loans for a start-up business are primarily made to franchises and rely on financial projections, management experience, brand awareness and profitability
- Over the past 10 years, our loans to start-up businesses have significantly declined

Existing Business

| | <u># of Loans</u> | <u>Balance (\$)</u> | <u>% of Balance</u> |
|------|-------------------|---------------------|---------------------|
| 2007 | 37 | 3,530,955 | 34.89% |
| 2008 | 20 | 2,940,800 | 44.43% |
| 2017 | 394 | 77,704,537 | 87.34% |

Business Acquisition

| | <u># of Loans</u> | <u>Balance (\$)</u> | <u>% of Balance</u> |
|------|-------------------|---------------------|---------------------|
| 2007 | 26 | 3,408,325 | 33.67% |
| 2008 | 12 | 1,835,749 | 27.74% |
| 2017 | 41 | 8,076,275 | 9.08% |

Start-up Business

| | <u># of Loans</u> | <u>Balance (\$)</u> | <u>% of Balance</u> |
|------|-------------------|---------------------|---------------------|
| 2007 | 65 | 3,182,000 | 31.44% |
| 2008 | 34 | 1,841,672 | 27.83% |
| 2017 | 34 | 3,185,035 | 3.58% |

NSBF Loan Origination Geography in: 2007 vs. 2008 vs. 2017

- Represents percentage of geography of loan originations in each of: 2007, 2008, and 2017
- Growth in the number of referrals and growth in the number of referral partners has generated referrals over a larger footprint of the United States
- The resulting portfolio is more diversified by industry and geographic location, which could provide insulation from a regional recession or a larger regional weather event such as a hurricane

2007

| State | # of Loans | Balance (\$) | % of Balance |
|-------|------------|--------------|--------------|
| FL | 24 | 2,316,955 | 22.89% |
| NJ | 7 | 1,327,325 | 13.11% |
| VA | 7 | 609,475 | 6.02% |
| NY | 10 | 545,950 | 5.39% |
| KY | 1 | 500,000 | 4.94% |

2008

| State | # of Loans | Balance (\$) | % of Balance |
|-------|------------|--------------|--------------|
| FL | 22 | 1,737,045 | 26.25% |
| NY | 8 | 1,582,400 | 23.91% |
| TX | 7 | 879,000 | 13.28% |
| PA | 2 | 557,700 | 8.43% |
| NJ | 3 | 254,375 | 3.84% |

2017

| State | # of Loans | Balance (\$) | % of Balance |
|-------|------------|--------------|--------------|
| NY | 58 | 10,777,975 | 12.11% |
| CA | 40 | 7,752,169 | 8.71% |
| FL | 52 | 7,073,540 | 7.95% |
| IL | 18 | 4,522,750 | 5.08% |
| NC | 20 | 4,178,325 | 4.70% |

SBA 7(a) Loan Sale Transaction

Net Cash Created on SBA 7(a) Loan Sale Transaction – An Example

| Key Variables in Loan Sale Transaction | |
|--|-------------|
| Loan Amount | \$1,000,000 |
| Guaranteed Balance (75%) | \$750,000 |
| Unguaranteed Balance (25%) | \$250,000 |
| Realized Gain (Premium) ¹ | 12.0% |
| Term | 25 years |

| Net Cash Created | |
|---|-------------|
| Guaranteed Balance | \$750,000 |
| Realized Gains on Guaranteed Balance ² | \$90,000 |
| Cash Received in Securitization ⁽³⁾ | \$198,750 |
| Total | \$1,038,750 |
| Net Cash Created (Post Securitization) ^{4,5} | \$38,750 |

¹Realized gains (premiums on loan sales) above 10% are split 50/50 with the SBA. This example assumes guaranteed balance is sold at a 14.0% premium. The additional 4.0% (14.0% - 10%) is split with SBA. NSBF nets 12.0%.

²Assumes 12.0% of the Guaranteed balance.

³Assumes 79.5% advance rate in securitization on unguaranteed balance.

⁴Assuming the loan is sold in a securitization in 12 months.

⁵Net cash created per \$1 million of loan originations.

SBA 7(a) Loan Sale Transaction

Direct Revenue / Expense of an SBA 7(a) Loan Sale Transaction – An Example

| Key Variables in Loan Sale Transaction | | Resulting Revenue (Expense) | |
|--|-------------|--|-------------------|
| Loan Amount | \$1,000,000 | Associated Premium ² | \$90,000 |
| Guaranteed Balance (75%) | \$750,000 | Servicing Asset ³ | <u>\$17,100</u> |
| Unguaranteed Balance (25%) | \$250,000 | Total Realized Gain | \$107,100 |
| Realized Gain (Premium) ¹ | 12.0% | Packaging Fee Income | \$2,500 |
| Term | 25 years | FV Non-Cash Adjustment on Uninsured Loan Participations ⁴ | \$(6,250) |
| | | Referral Fees Paid to Alliance Partners | <u>\$(7,500)</u> |
| | | Total Direct Expenses | <u>\$(13,750)</u> |
| | | Net Risk-Adjusted Profit Recognized ⁵ | \$95,850 |

¹Realized gains (premiums on loan sales) above 10% are split 50/50 with the SBA. This example assumes guaranteed balance is sold at a 14.0% premium. The additional 4.0% (14.0% - 10%) is split with SBA. NSBF nets 12.0%.

²Assumes 12.0% of the Guaranteed balance.

³Fair value of servicing asset.

⁴Example assumes a 2.5% discount to reflect cumulative estimate of default frequency and severity among other assumptions.

⁵Net risk-adjusted profit recognized per \$1 million of loan originations.

Portfolio Company Review

SBA 504 Loans: Focus for Portfolio Company – Newtek Business Credit Solutions (“NBC”)



- The Certified Development Company (“CDC”)/504 Loan Program is a long-term financing tool that provides growing businesses with fixed-rate financing to acquire assets such as land, buildings, and sizeable purchases of equipment
- SBA 504 Loans:
 - Cannot be used for working capital or purchasing inventory (allowed uses under the 7(a) program)
 - Loan-to-value (“LTV”) ratio for the borrower of 90%; borrowers contribute 10% equity
 - Give borrowers a fixed-rate alternative
- Portfolio company has a first lien on collateral with a 50% LTV
- U.S. Government has second lien on collateral subordinate to the portfolio Company’s lien
- Portfolio company intends to sell the senior loan participations at anticipated 3-5 point premiums

Sample SBA 504 Loan Structure

An example of a typical SBA 504 loan structure is detailed below:

| Real Estate Acquisition Loan | | | | |
|------------------------------|--------------------|---------------------------------------|--------------------|------------------|
| | \$ Amount | | \$ Amount | Percent of Total |
| Purchase Price | \$800,000 | 1st Mortgage Funded by NBC | \$500,000 | 50% |
| Renovations | 150,000 | Bridge Loan Originally Funded by NBC* | 400,000 | 40% |
| Soft & Closing Costs | 50,000 | Borrower Equity Injection | 100,000 | 10% |
| Total | <u>\$1,000,000</u> | Total | <u>\$1,000,000</u> | <u>100%</u> |

- Up to 50% first mortgage
- Up to 40% second mortgage provided by CDC (\$250,000 to \$4.0 million)
- At least 10% equity contribution

*Taken out by CDC funded second mortgage of \$400,000 typically within 60-90 days of funding.

Loan Sale Transaction - SBA 504 Loan

Net Cash Created in SBA 504 Loan Sale Transaction – An Example

| Key Variables in Loan Sale Transaction | |
|---|-------------|
| Total Projected Financing | \$2,769,300 |
| Senior Loan Balance | \$1,538,500 |
| Junior Bridge Loan Balance ⁽¹⁾ | \$1,230,800 |
| Premium | 3.00% |
| Rate | Fixed |
| Term | 10 Years |

| Net Cash Created Pretax | |
|--|--------------------|
| Total Senior & Junior Debt | <u>\$2,769,300</u> |
| Funded Under Bank Facility | \$2,492,370 |
| NBC Equity | \$276,930 |
| Premium Earned | \$46,040 |
| Interest Earned Before Sale ⁽²⁾ | \$45,632 |
| Origination Fees | \$27,693 |
| Interest Expense | <u>(\$30,985)</u> |
| Total | <u>\$2,857,680</u> |
| Net Cash Created ⁽³⁾ | <u>\$88,379</u> |
| Return on Investment (Gross Operating Profit/ Equity) ⁽⁴⁾ | <u>31.91%</u> |

- (1) Funded by NBC, to be taken out within 90 days by a junior lender through SBA guaranteed debentures.
- (2) Interest earned on Senior and Junior Bridge loans are outstanding prior to takeout from CDC and loan sale.
- (3) Net cash created equals the addition of Net Premium Earned, Net Interest Earned Before Sale, Origination Fees, less interest expense.
- (4) The first year return on investment is based on net cash created of \$88,379 divided by NBC equity of \$276,930. The holding period for the loan is assumed to be 3 months in this example, but the return is based on the full year.

Portfolio Companies – Electronic Payment Processing (“EPP”)



- EPP includes Newtek Merchant Solutions and Premier Payments LLC (Newtek Payment Solutions)
- We have owned and operated Newtek Merchant Solutions for 10+ years
- Processed approximately \$6.1 billion in electronic payments volume in 2017

2018 Forecast

- 2018 Revenue: \$118.0 million
- 2018 Adjusted EBITDA*: \$14.5 million

Valuation & Financial Performance

- Payment processing businesses combined fair market value of \$108.0 million², net of debt as of 03/31/18, which equates to approximately 7.4x FY 2018 forecasted Adjusted EBITDA*

Publicly Traded Comparable Companies

| Name (Symbol) | 2017 Enterprise Value / |
|--------------------------------|-------------------------------------|
| | 2018 Forecasted EBITDA ¹ |
| ▪ Worldpay Inc. (WP) | 17.1x |
| ▪ Global Payments (GPN) | 16.5x |
| ▪ First Data Corporation (FDC) | 11.5x |

Note: See Form 10-Q, for the quarter ended March 31, 2018, for specific valuation methodologies for controlled portfolio companies. ¹Multiples calculated using Bloomberg as of May 1, 2018. ²Represents Newtek Merchant Solutions and Newtek Payment Solutions valued at \$85.0 million and \$23.0 million, respectively, at 3/31/18. *See page 36 for definition of Adjusted EBITDA.

Technology Portfolio Companies

- Newtek's technology portfolio companies include Newtek Technology Solutions ("NTS"), IPM and Sidco, LLC, d/b/a Cloud Nine Services ("C9")
- NTS, IPM and C9 combined fair market value of \$22.3 million, net of debt as of 3/31/18
- NTS is a managed technology & cloud computing business, wholly owned and managed for 10+ years
- IPM provides professional technology solutions and consulting services
- C9 provides white-labeled professional services for the largest software companies in world

Investment Summary

- Newtek Business Services Corp. has a differentiated BDC model
- Newtek is an **internally managed BDC**; does not pay a 4% management fee to an external manager
- Portfolio companies are wholly owned, most for over 10 years
- Portfolio company dividends tend to be less sensitive to credit risk, interest rates and inflation, and could potentially benefit with such increases
- Forecast paying an annual cash dividend of \$1.70 per share in 2018
- Proven track record; Established in 1998; publically traded since September 2000
- Over 15-year lending history through multiple lending cycles; great depth and breadth of experience
- NSBF does not purchase repackaged loans; instead, originates on a true retail basis leading to strong credit quality and loan performance
- Small balance, industry and geographically diversified portfolio of 1,651 loans with an average loan size of approximately \$181K of the average unguaranteed retained loan balance
- Floating rate notes without a cap, tied to Prime and with a quarterly rate adjust
- Management's interests aligned with shareholders; management and Board combined, own approximately 6.6% of outstanding shares as of March 31, 2018
- **No** derivative securities in BDC; **No** SBIC leverage; **Do not** invest in CDOs or loans with equity kickers, **No** 2nd lien or mezzanine financing as a business line
- **No** direct lending exposure to oil and gas industry

Financial Review

Jennifer C. Eddelson, Chief Accounting Officer

Consolidated Statements of Operations

Newtek Business Services Corp. and Subsidiaries



(in thousands except per share data amounts)

| | Three Months Ended March 31, 2018 | Three Months Ended March 31, 2017 |
|--|---|---|
| Investment income: | | |
| From non-affiliate investments: | | |
| Interest income | \$ 5,174 | \$ 4,235 |
| Servicing income | 2,065 | 1,646 |
| Other income | 1,055 | 665 |
| Total investment income from non-affiliate investments | 8,294 | 6,546 |
| From controlled investments: | | |
| Interest income | 149 | 147 |
| Dividend income | 2,625 | 2,300 |
| Total investment income from controlled investments | 2,774 | 2,447 |
| Total investment income | 11,068 | 8,993 |
| Expenses: | | |
| Salaries and benefits | 4,878 | 4,651 |
| Interest | 3,512 | 2,530 |
| Depreciation and amortization | 120 | 89 |
| Professional fees | 940 | 847 |
| Origination and servicing | 1,605 | 1,384 |
| Change in fair value in contingent consideration liabilities | 10 | — |
| Loss on extinguishment of debt | 1,059 | — |
| Other general and administrative costs | 1,717 | 1,586 |
| Total expenses | 13,841 | 11,087 |
| Net investment loss | (2,773) | (2,094) |
| Net realized and unrealized gains (losses): | | |
| Net realized gain on non-affiliate investments | 9,881 | 8,685 |
| Net unrealized (depreciation) appreciation on SBA guaranteed non-affiliate investments | (280) | 113 |
| Net unrealized appreciation (depreciation) on SBA unguaranteed non-affiliate investments | 992 | (556) |
| Net unrealized appreciation on controlled investments | 1,170 | 931 |
| Change in deferred taxes | (299) | (566) |
| Net unrealized depreciation on servicing assets | (579) | (609) |
| Net realized and unrealized gains | 10,885 | 7,998 |
| Net increase in net assets resulting from operations | \$ 8,112 | \$ 5,904 |
| Net investment loss per share | \$ (0.15) | \$ (0.13) |
| Net increase in net assets resulting from operations per share | \$ 0.44 | \$ 0.36 |
| Weighted average shares outstanding | 18,495 | 16,383 |

Non-GAAP Financial Measures

Newtek Business Services Corp. and Subsidiaries

In evaluating its business, Newtek considers and uses Adjusted Net Investment Income ("ANII") as a measure of its operating performance. ANII includes short-term capital gains from the sale of the guaranteed portions of SBA 7(a) loans, and beginning in 2016, capital gain distributions from controlled portfolio companies, which are reoccurring events. The Company defines ANII as Net investment income (loss) plus Net realized gains (losses) recognized from the sale of guaranteed portions of SBA 7(a) loan investments, plus or minus Loss on lease adjustment, plus the net realized gains on controlled investments (beginning in 2016 as it is anticipated this will be reoccurring income), plus or minus the change in fair value of contingent consideration liabilities, plus loss on extinguishment of debt.

The term Adjusted Net Investment Income is not defined under U.S. generally accepted accounting principles, or U.S. GAAP, and is not a measure of operating income, operating performance or liquidity presented in accordance with U.S. GAAP. Adjusted net investment income has limitations as an analytical tool and, when assessing the Company's operating performance, investors should not consider ANII in isolation, or as a substitute for net investment income (loss), or other consolidated income statement data prepared in accordance with U.S. GAAP. Among other things, Adjusted net investment income does not reflect the Company's actual cash expenditures. Other companies may calculate similar measures differently than Newtek, limiting their usefulness as comparative tools. The Company compensates for these limitations by relying primarily on its GAAP results supplemented by ANII.

Non-GAAP Financial Measure: Adjusted Net Investment Income



Newtek Business Services Corp. and Subsidiaries Adjusted Net Investment Income For the Three Months Ended March 31, 2018 and 2017

| | Three months ended March | | Three months ended March | |
|--|-----------------------------|----------------|-----------------------------|----------------|
| | 31, 2018 | Per share | 31, 2017 | Per share |
| <i>(in thousands, except per share amounts)</i> | | | | |
| Net investment loss | \$ (2,773) | \$ (0.15) | \$ (2,094) | \$ (0.13) |
| Net realized gain on non-affiliate debt investments | 9,881 | 0.53 | 8,685 | 0.53 |
| Loss on lease | (76) | (0.00) | (101) | (0.01) |
| Change in fair value of contingent consideration liabilities | 10 | 0.00 | - | - |
| Loss on debt extinguishment | 1,059 | 0.06 | - | - |
| Adjusted Net investment income | <u>\$ 8,101</u> | <u>\$ 0.44</u> | <u>\$ 6,490</u> | <u>\$ 0.40</u> |

Note: Per share amounts may not foot due to rounding

Non-GAAP Financial Measures

Newtek's Controlled Portfolio Company Investments

The Company's controlled portfolio company investments define Adjusted EBITDA as earnings before net interest expense, taxes, depreciation and amortization, impairment and managerial assistance fees. Adjusted EBITDA is used as a supplemental measure to review and assess the operating performance of the controlled portfolio companies. The Company's controlled portfolio companies also present Adjusted EBITDA because the Company believes it is frequently used by securities analysts, investors and other interested parties as a measure of financial performance.

The term Adjusted EBITDA is not defined under U.S. generally accepted accounting principles, or U.S. GAAP, and is not a measure of operating income, operating performance or liquidity presented in accordance with U.S. GAAP. Adjusted EBITDA has limitations as an analytical tool and, when assessing the portfolio company's operating performance, investors should not consider Adjusted EBITDA in isolation, or as a substitute for net income, or other income statement data prepared in accordance with U.S. GAAP. Among other things, Adjusted EBITDA does not reflect the controlled portfolio companies' actual cash expenditures. Other companies may calculate similar measures differently than the controlled portfolio company, limiting their usefulness as comparative tools. The Company compensates for these limitations by relying primarily on its GAAP results supplemented by Adjusted EBITDA.

Non-GAAP Financial Measures – Newtek's Controlled Portfolio Company Investments



2018 Projected Adjusted EBITDA Reconciliation – Electronic Payment Processing (Newtek Merchant Solutions and Premier Payments LLC combined)

| | Year Ended | |
|-------------------------------|-------------------|-------------|
| <i><u>(in millions)</u></i> | December 31, 2018 | |
| Pretax income | \$ | 11.0 |
| Interest expense, net | | 1.4 |
| Depreciation and amortization | | 1.5 |
| Managerial assistance fees | | 0.6 |
| Adjusted EBITDA | \$ | 14.5 |